

Meeting dated 4th January 2017

Patient Participation Group

Present;

Adina Cadman, Liz Evans, Erica McSherry, John Lawrie, Barrie Holbrook, Glenis Ledwith

Apologies;

Chim Patel

Recruiting;

More members are needed; two people have left contract details so EM will email them. She will also update the streetwise page so PPG contact details will move to the first age.

PPG Comment Box;

Two comments were in the box but both related to surgery manners so LE passed to them AC. It was suggested when AC replies she could pass on PPG information or a PPG member could make contact to encourage new members.

Health Watch Meeting;

The next morning is 31st January and will cover disability issues. JL will attend. AC will start a diary so other members can attend future meetings. LE requested that anyone attending provide feedback.

Access Problems;

LE asked if PPG could send a letter to the Parish Council about access problems relating to the tree and road congestion issues. This was agreed. She will email copies before sending them to the Parish Council.

Surgery Feedback;

New sinks will be fitted. Work will commence on 24th January and will be completed at the end of March. There will be some disruption and noise during this time. The extension may not now go ahead due to funding issues.

No starters or leavers this month

Survey;

After discussion it was agreed that questions 3, 4, 7, 14, 18 and 29 would be asked in the surgery.

JL will cover Tuesday PM

BH will cover Wednesday AM

LE will cover Thursday AM

GL will cover Friday AM

CP will be contacted to see if he can help.

It was agreed one and a half hours would be covered at each session. EM will coordinate all information; surgery staff will also be involved. We will speak to as many patients as we can in the surgery or on the telephone. This is to be reviewed at our next meeting.

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The next meeting – Wednesday 1st February 2017

Minutes taken by GL

AC will photocopy and circulate.